



MAINTENANCE ASSESSMENT

Goal: To methodically drive out and identify areas where continuous improvement could reasonably be recognized within your maintenance process. Then create an action plan with buy-in from all personnel to comply for process improvement

5 Day Assessment – Work Scope – High Level

- Global Wide Maintenance (GWM) works with your team to first define the key business process to be assessed.
- A kickoff meeting is held with all key personnel.
- Once the processes have been defined, a series of targeted questions are developed for group input.
- These results, combined with the initial assessment findings will form a benchmark of where the Maintenance operation appears to rank against maintenance industry best practices.
- Based on these findings, and corresponding areas needing focus, GWM will then deploy consultants with expertise in each of the key business processes to work closely with your primary personnel in these areas:
 - Maintenance
 - Stores / Inventory Management
 - Plant and/or Facility Operations
 - Purchasing
 - IT
 - Accounting
- The process continues to then evaluate and identify actions plans to improve the key processes defined. Here are some examples:
 - Management Structure
 - Goals and KPIs
 - Assets
 - Inventory and Stores
 - Initiation and Authorization of Work
 - Skills and Training
 - Technology
- GWM offers a unique insight into change management using a patented process that is available to nail down an action plan that is agreed-upon by your entire team.
- The end result is that GWM will guide your business in using both internal and external “best practices” to create an improved maintenance strategy.

Deliverables

- Key Questions Document – customized for your business - based on identified internal processes compared to industry
- Action Plan, possibly including SLAs between internal groups, with recommendations to address areas needing attention